

INCIDENTS | Using Pulsara HQ During an Incident



Select View

- 01 HQ: See all patient channels (Incident and non-Incident)
 - Best view for managing your ED
 - Charge, Assign Room, Situational Awareness
 - If you add a patient during an incident, you must manually associate them to the incident
- 02 Incident: Patient channels are grouped by Incident
 - Add patients in the Incident view to automatically add them to the incident
 - View Incident Summary in a separate window

03 Call & Alert

- Turn My Call ON to see and be assigned to new patients
- Browser (Audible) Alert: Recommend OFF

04 Settings

- Show Patient Names and Show Chief Complaint

Additional Filters (ED Users)

- 05 Status: Inbound and On Site
- 06 Method of Arrival: EMS and ED Patients

The screenshot displays the Pulsara HQ interface. On the left, a sidebar menu includes 'HQ', 'Incidents', 'Users', 'Cases', and 'Hospital'. The main area shows a list of filters for an incident: 'ASSIGNMENT', 'CASE TYPE', 'STATUS' (with 'Inbound' and 'On Site' selected), 'MOA' (with 'EMS' and 'ED Patient' selected), 'OUTBOUND', 'CONDITION' (with 'Red' selected), and 'TEST STATUS'. A patient card is visible with details: 'Red - TRAUMA (Unknown Name)', 'Gunshot wound t...', '20y M', 'EMS FROM JW Pulsara...', 'ETA 213 hr 13 ...', 'Inbound', 'Room ---', and 'MRN ---'. A 'Filter Labels...' search bar and a 'Sort By' dropdown (set to 'Newest') are also present. A '+ Create Patient' button is in the top right. Yellow callout circles 01 through 06 are overlaid on the interface to highlight specific features.

INCIDENTS | Hospital Incident View



01 Incident View

- Select Correct Incident
- Only see Patient Channels associated with Incident
 - View Patient Channel details
- Wristband ID visible

02 Create Patient: Automatically added to this Incident

03 Incident Details

- View Participating Entities and Privileges
- Other Incident Details

04 Incident Summary

05 Command View - Separate Window

Incident Summary

Command View 05 Last refreshed: 13:20:52 04

	None	Green	Yellow	Red	Black	Total
Total	0	0	1	2	0	3
On Scene	0	0	0	1	0	1
En Route	0	0	1	1	0	2
At Destination	0	0	0	0	0	0

	None	Green	Yellow	Red	Black	Total
No Destination	0	0	0	1	0	1
JW Pulsara Main	0	0	0	1	0	1
En Route	0	0	0	1	0	1
At Destination	0	0	0	0	0	0
JW Pulsara Rural	0	0	1	0	0	1
En Route	0	0	1	0	0	1
At Destination	0	0	0	0	0	0

Incident: Active shooter at grocery store 3 Patients 0 1 2 0 04

Active JW Pulsara Main 03 Details

Filter Labels... Sort By Newest ETA Type + Create Patient 02

CONDITION	CLEAR
Green	0
Yellow	0
Red	1
Black	0
None	0

STATUS	CLEAR
On Scene	0
En Route	1
At Destination	0

TRAUMA (Unknown Name) JW Pulsara EMS JW Pulsara Main - ETA 234 hr 53 min ago by JW Pulsara EMS · Medic 1

INCIDENTS | Prehospital Notifications During an Incident

01 New Patients

- Same as Daily Prehospital Notifications
 - Flash Red
 - Audible Alert (if enabled)

02 Sort by Newest

03 Triage Color (Incident Related Patient)

04 Chief Complaint | Narrative

- “Hover to Discover”

05 View Additional Details

- Tap “...”

OPTIONAL

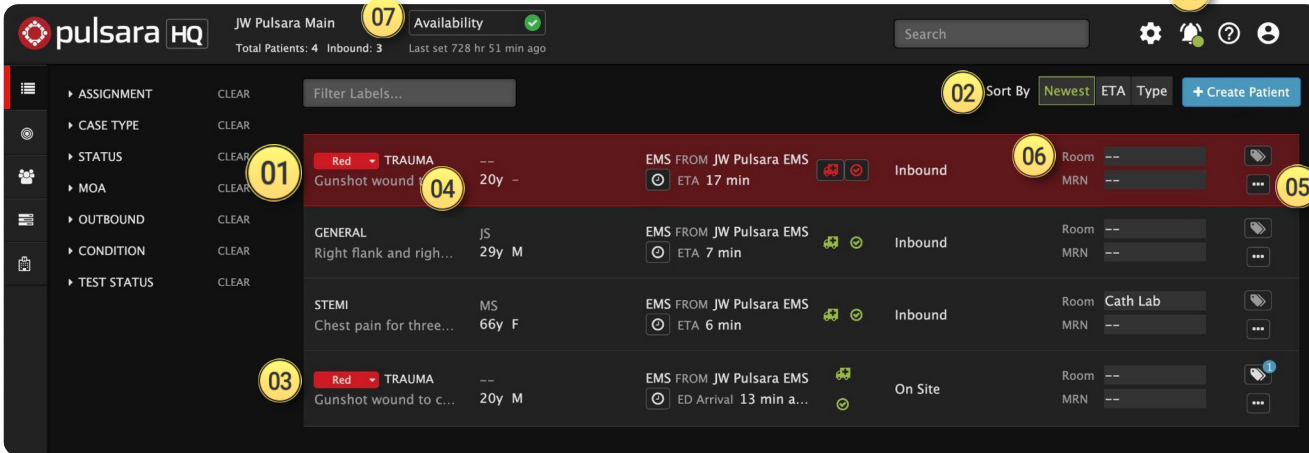
06 Set Room Number

- EMS and Forward Triage will be able to see upon patient arrival if room is reserved

07 Update Availability

- Transport Officer / EMS will be able to see in workflow when selecting facilities

08 Adjust Audible Alerts - if needed



The screenshot displays the Pulsara mobile application interface for incident notifications. The top navigation bar shows the Pulsara logo, user information (JW Pulsara Main), and search functionality. The left sidebar contains filter options for Assignment, Case Type, Status, MOA, Outbound, Condition, and Test Status. The main content area displays a list of incident notifications with details such as patient status (e.g., Red, TRAUMA), chief complaint (e.g., Gunshot wound), age, gender, arrival time, and location (e.g., Inbound, On Site). Numbered callouts (01-08) highlight specific UI elements: 01 points to the triage color/status, 02 to the sort options, 03 to the triage color dropdown, 04 to the chief complaint field, 05 to the menu icon, 06 to the room number field, 07 to the availability status, and 08 to the audible alert icon.

INCIDENTS | Using Mobile Devices During an Incident



01 Patient List View

- Daily Use
- My Patients and All Patients at My Organization(s)

02 Incident View

- Tap *Menu*, then *Incidents*

- 03 Groups patient channels within an Incident
 - My entity's patients
 - All incident patients (Reunification Center)

04 View participating entities and privileges

05 Manage alerts for entire incident

06 Summary (Command View located on Web)

Prehospital Notifications

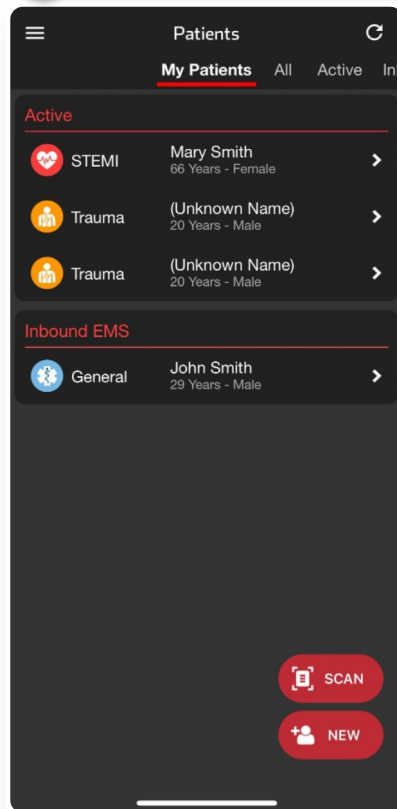
Notified about New Incident

- Supplements other regional notifications if enabled
- Will receive notifications about new patients even if not added to incident
- Option: Team is notified regardless of call status

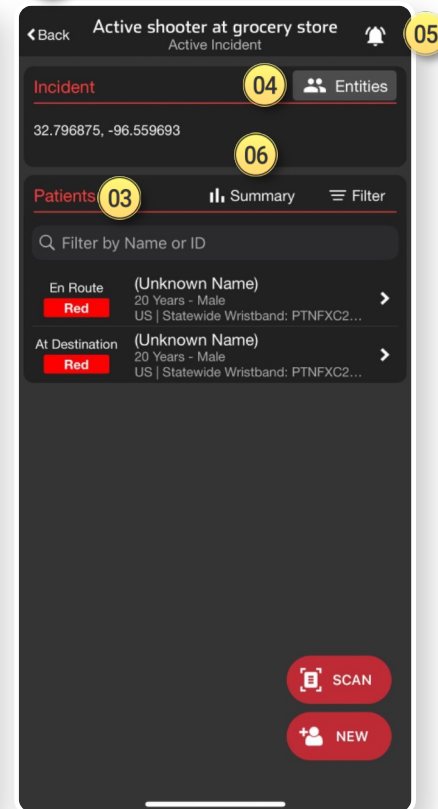
Notified about New Inbound EMS

- Unchanged from daily unless incident alerts are muted

01 Patient List View



02 Incident View



INCIDENTS | Receiving Patients During an Incident



01 Scan Wristband

- Finds and Opens Patient Channel
- Prompts to Create Patient Channel if not in system

02 Set ED Arrival Time

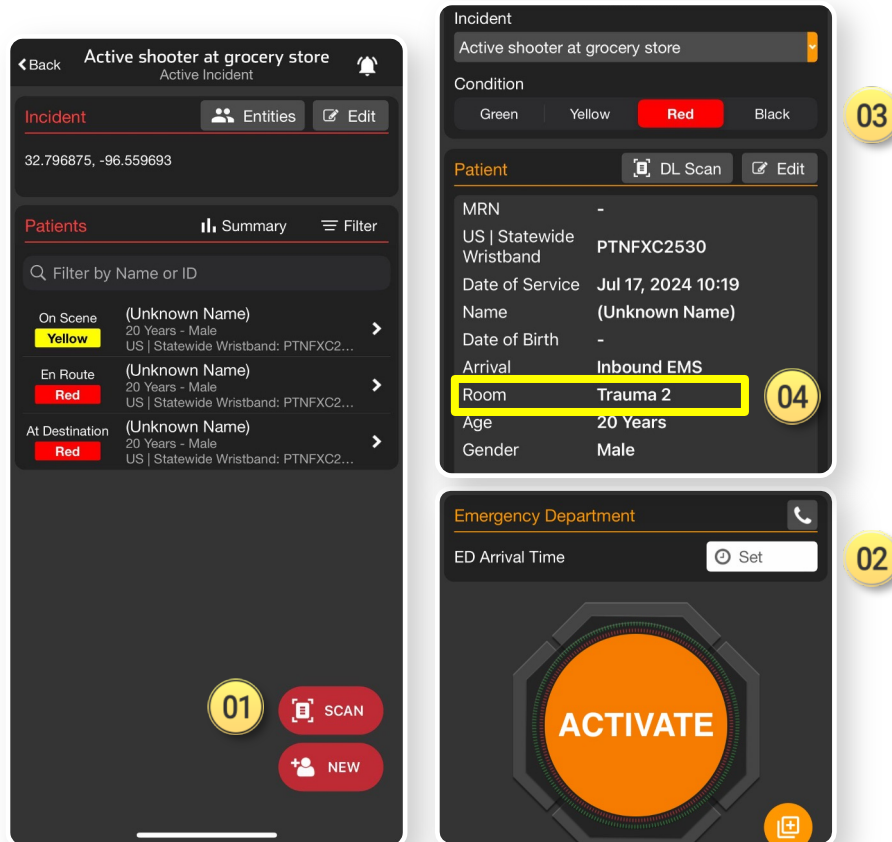
- Scroll to bottom and Set *ED Arrival Time*
- Moves Patient to *At Destination* Status

Options

03 Re-Triage and Change Condition

04 Room Assignment

- Visible if already assigned
- Able to *Add / Edit*



INCIDENTS | Add Patient to Incident - Mobile



01 Apply and Scan Wristband

- Scan wristband to add a patient
 - Adding patients by tapping **NEW** increases the risk of a duplicate
- Patient is automatically added to incident in Incident View

02 Set Method of Arrival

03 Set Triage Condition (Color)

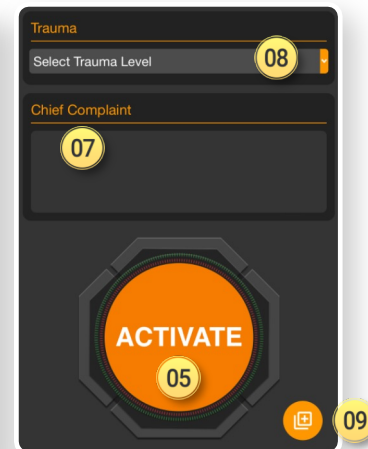
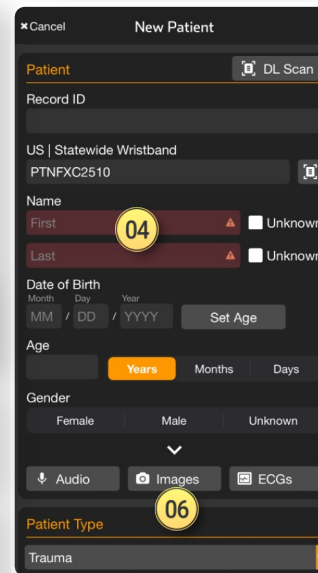
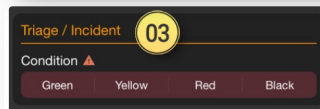
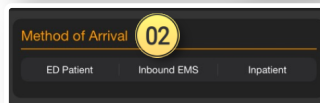
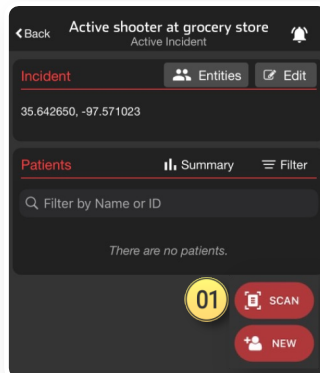
04 Add Patient Demographics

- Scan driver's license (DL), or enter manually
- Rapid: **Unknown** name, estimated **Age**, **Gender**

05 Activate Patient

Triage Section not visible?

- You are in Patient View (all patients)
- Tap **09 Add**, then **Triage / Incident**
 - **Select Incident** and **Condition**



Optional

- 06 Take Photos**
 - Face, Injury...
- 07 Chief Complaint**
 - Voice-to-text
- 08 Trauma Level**