INCIDENTS | Using Pulsara HQ During an Incident

Select View

01 **HQ**: See all patient channels (Incident and non-Incident)
- Best view for managing your ED
  - Charge, Assign Room, Situational Awareness
- If you add a patient during an incident, you must manually associate them to the incident

02 **Incident**: Patient channels are grouped by Incident
- Add patients in the Incident view to automatically add them to the incident
- View Incident Summary in a separate window

03 Call & Alert
- Turn My Call ON to see and be assigned to new patients
- Browser (Audible) Alert: Recommend OFF

04 Settings
- Show Patient Names and Show Chief Complaint

Additional Filters (ED Users)
05 Status: Inbound and On Site
06 Method of Arrival: EMS and ED Patients

INCIDENTS | Hospital Incident View

01 Incident View

- Select Correct Incident
- Only see Patient Channels associated with Incident
  - View Patient Channel details
- Wristband ID visible
- **02** Create Patient: Automatically added to this Incident

03 Incident Details

- View Participating Entities and Privileges
- Other Incident Details

04 Incident Summary

05 Command View - Separate Window

INCIDENTS | Prehospital Notifications During an Incident

01 New Patients
- **Same as Daily Prehospital Notifications**
  - ○ Flash Red
  - ○ Audible Alert (if enabled)

02 Sort by *Newest*

03 Triage Color (Incident Related Patient)

04 Chief Complaint | Narrative
- "Hover to Discover"

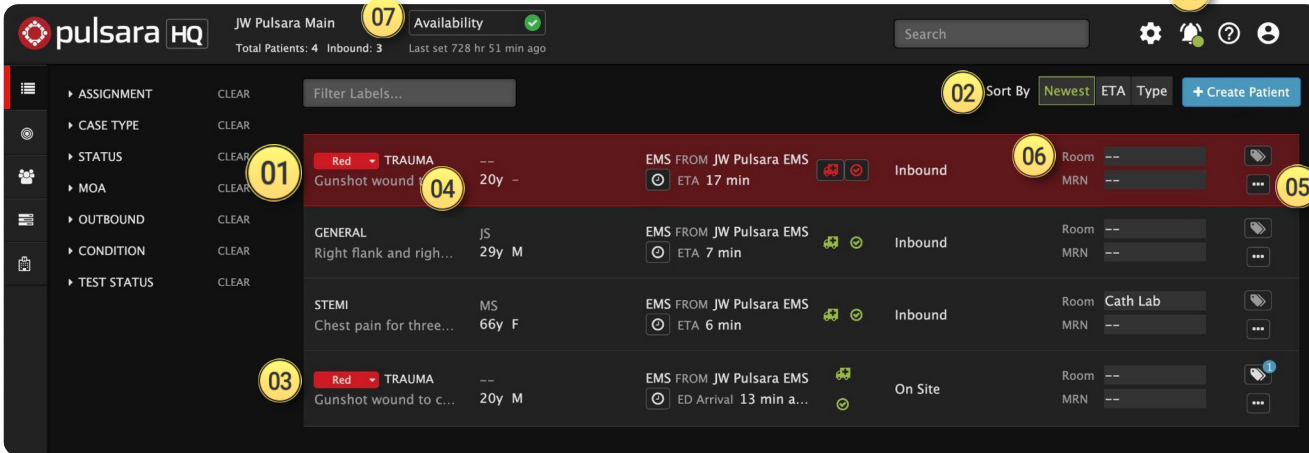**05 View Additional Details**
- Tap "..."

OPTIONAL

06 Set Room Number
- EMS and Forward Triage will be able to see upon patient arrival if room is reserved

07 Update Availability
- Transport Officer / EMS will be able to see in workflow when selecting facilities

08 Adjust Audible Alerts *- if needed*

INCIDENTS | Using Mobile Devices During an Incident

01 Patient List View

- Daily Use
- My Patients and All Patients at My Organization(s)

02 Incident View

- Tap *Menu*, then *Incidents*
- **03** Groups patient channels within an Incident
  - My entity's patients
  - All incident patients (Reunification Center)

04 View participating entities and privileges

05 Manage alerts for entire incident

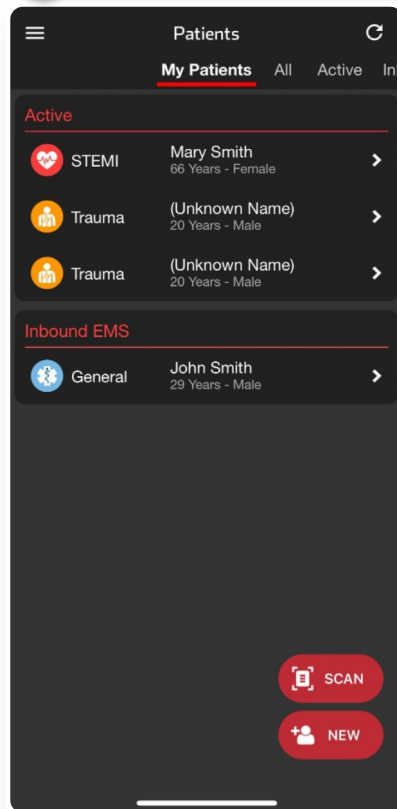**06** Summary (Command View located on Web)

Prehospital Notifications

Notified about New Incident

- Supplements other regional notifications if enabled
- Will receive notifications about new patients even if not added to incident
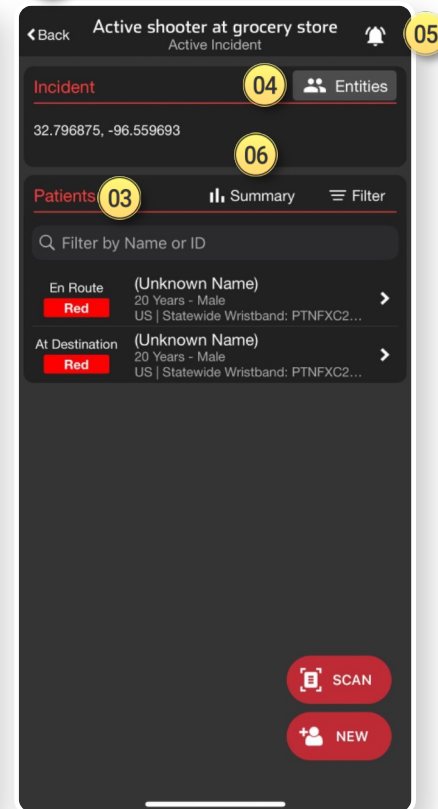- Option: Team is notified regardless of call status

Notified about New Inbound EMS

- Unchanged from daily unless incident alerts are muted

01 Patient List View

02 Incident View

INCIDENTS | Receiving Patients During an Incident

01 Scan Wristband
- Finds and Opens Patient Channel
- Prompts to Create Patient Channel if not in system
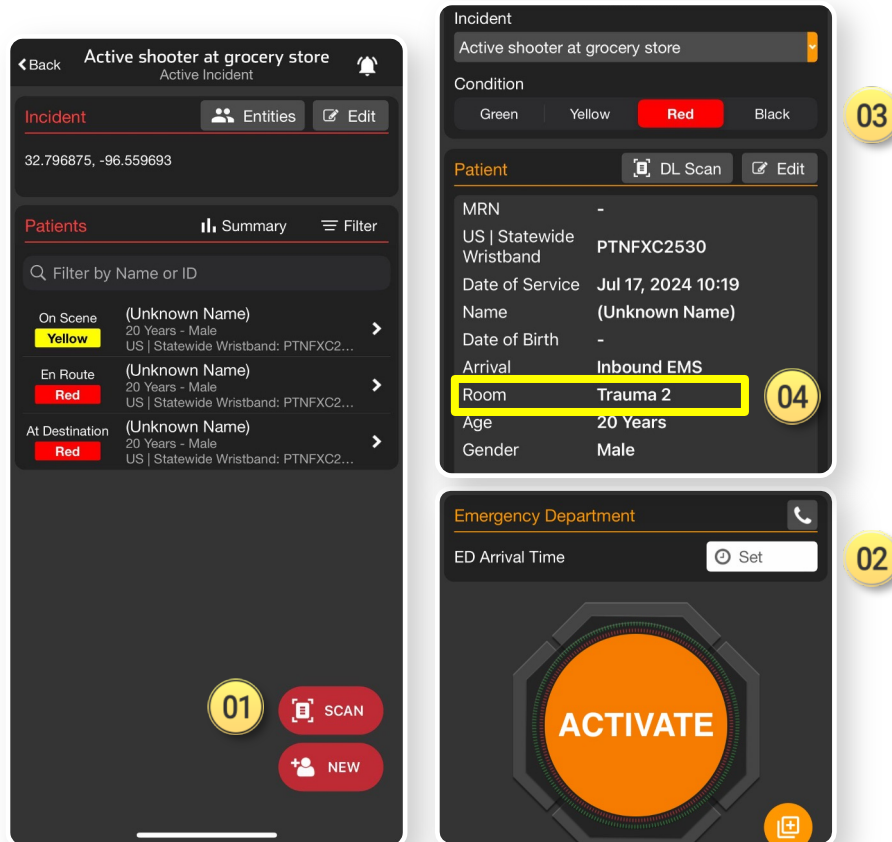
02 Set ED Arrival Time
- Scroll to bottom and Set *ED Arrival Time*
- Moves Patient to *At Destination* Status

Options

03 Re-Triage and Change Condition

04 Room Assignment
- Visible if already assigned
- Able to *Add / Edit*

INCIDENTS | Add Patient to Incident - Mobile

01 **Apply and Scan Wristband**
- Scan wristband to add a patient
  - Adding patients by tapping *NEW* increases the risk of a duplicate
- Patient is automatically added to incident in Incident View

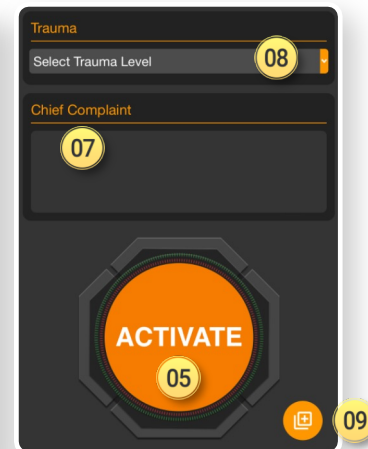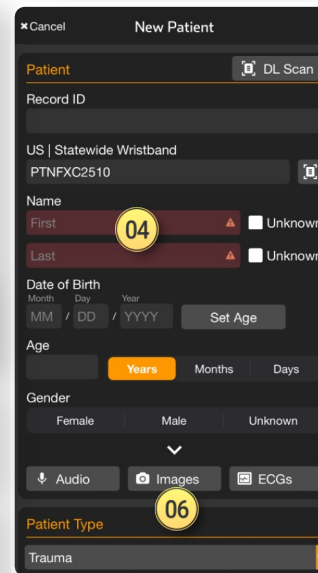**02** **Set Method of Arrival**
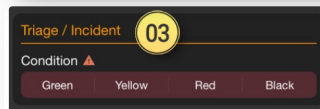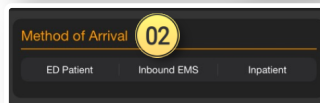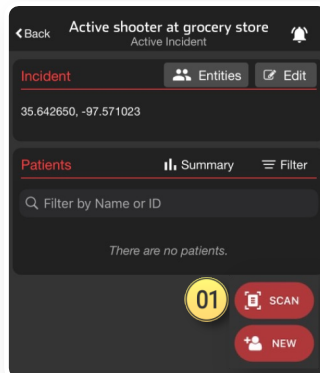
03 **Set Triage Condition** (Color)

04 **Add Patient Demographics**
- Scan driver's license (DL), or enter manually
- Rapid: *Unknown* name, estimated *Age*, *Gender*

05 **Activate Patient**

Triage Section not visible?
- You are in Patient View (all patients)
- Tap **09** *Add*, then *Triage / Incident*
  - *Select Incident* and *Condition*

Optional

06 *Take Photos*
- Face, Injury…

07 *Chief Complaint*
- Voice-to-text

08 *Trauma Level*